CONNEX

MSP4SMB ESSENTIALS · START HERE

Keep IT in-house. We'll keep it patched and protected.

The lightest Connex plan, for small teams that don't need a managed service yet.

Essentials is for owner-run businesses where IT still works as somebody's side job. We watch, patch and protect every device, so nothing depends on someone remembering. You keep handling the day-to-day. When you need a hand, we help remotely, by the hour.

WHAT ESSENTIALS COVERS

Monitored

Every device watched, so problems show up before they stop work.

Patched

Updates and patches applied automatically, outside business hours.

Protected

Managed endpoint protection on every device, kept current for you.

Reported

A plain-language monthly report on device health, patching and protection.

HOW ESSENTIALS WORKS

Light today. Ready when you grow.

Conversation
A short call about your devices and how your team works.

Quick review
A look at your devices and accounts as they are today.

Enrolment
Every device enrolled remotely. Patching and protection on from day one.

Monthly report
Device health, patching and protection, in plain language.

Move up
Hiring, or calling us often? Move to a larger plan. Nothing reinstalled.

Support and pricing

Simple monthly pricing per device. Support time isn't included: when you need help, we work remotely at an hourly rate, quoted before we start. No onsite visits.

Want a number before a call? Ask us for a **ballpark**.

When to move up

Essentials fits teams of 1 to 4 with the basics in place, where IT doesn't eat anyone's week.

Move to Security & Compliance or Fully Managed when you're hiring or opening a location, when IT takes half a day of someone's week, or when you need monthly support time or someone onsite.

About Connex

Established	Serving organizations from Ontario to the Maritimes since 2009
Leadership	Veteran-owned. Veteran-operated. Built to execute.
Approach	Built specifically for small business, not scaled down
Standard	Enterprise discipline and security on every account
What's Next	See what Essentials covers: thinkconnex.com/go-es
Book a Discovery Call	thinkconnex.com/go-book

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POWERING WHAT'S NEXT

Not sure it fits? Take the 2-minute check at thinkconnex.com/ai/ai-smb. It may say you don't need us yet, and that's a fine answer.